



MINISTRY OF FINANCE AND ECONOMIC PLANNING



## **Government of Rwanda and ICF sign partnership to modernise Rwanda's tax administration system**

**Thursday 17th September 2009  
Kigali, Rwanda**

### **Background**

On Thursday 17<sup>th</sup> September, 2009 the government of Rwanda and the Investment Climate Facility for Africa (ICF) will sign an agreement at MINECOFIN offices in Kigali on the occasion of the signing ceremony of a new project that the Investment Climate Facility for Africa (ICF) is embarking on with the Rwanda Revenue Authority. The project aims to modernise Rwanda's tax administration system by improving Rwanda Revenue Authority (RRA) domestic tax service delivery to Rwandan and regional taxpayers by introducing an electronic filing and payment system.

This is because the key objective for RRA is to substantially improve service delivery to business taxpayers in Rwanda so that the time taken for key interactions between taxpayers and the RRA is considerably reduced from 23 days and at 3 locations to less than one day at one location, or a matter of days instead of weeks in respect of certain transactions, in order to reduce time and costs to businesses.

The strategy of this project is focusing on transformation of the business processes, which then will be supported by technology. The technical activities include the addition of an e-Filing and e-Payment to the current Tax Administration system allowing Internet transactions, and the development of a new module to collect CSR and health contributions to provide a single point of contact for employers all combine to improve the processes and procedures that face taxpayers. The business process improvement activities include external service delivery audit, improved communications and strengthening of RRA middle management to enhance service delivery.

ICF is already supporting the Government of Rwanda on Land registration, Mathene gaz extraction and the Judiciary system. This latest project brings the total number of ICF projects in Rwanda to three. ICF is working with the Government of Rwanda on the Rwanda Investment Climate Project and an Energy and Power Sector.

The ICF is a unique partnership between private companies, development partners and governments that works to remove the barriers that exist to doing business in Africa, and to develop the continent's economic growth. The ICF has initiated a number of projects across Africa to improve investment climates.