

Tender Document-137-944/ID/SUP/RW & 137-945/ID/SUP/RW
Proposed responses to the requests of clarifications

Q1: Do we have to consider also customs clearance times within the period of implementation? If so, which is the responsibility of the supplier concerning local bureaucracy and possible delays? If clearance times are included, should we ask for a suspension certificate or is this automatically accorded by the Contracting Authority?

R1: Customs clearance time is part of the implementation period

Q2: Could you please confirm that you are requesting IT products from internationally recognized brands, as we can deduce from the technical specifications?

R2: Any brand, they only have to meet the minimum specifications and respect the rules of origin (ref to R11)

Q3: Could you please clarify whether we have to submit only one electronic version attached to the original copy of the financial offer or should each copy of the financial offer be accompanied by one electronic version?

R3: One electronic version attached to the original copy of the financial offer is sufficient

Q4: Please confirm that the full exemption from any taxes and duties is granted

R4: please refer to Article 31 from Annex IV to the Cotonou Agreement, signed on 23rd of June 2000. The document can be found under the Europe Aid website, annex C.4.m - Tax and Custom Arrangements (Annex V) (link : <http://ec.europa.eu/europeaid/prag/annexes.do?chapterTitleCode=C>)

Q5:In the draft contract, point 1.3, you state that the supplies must be accompanied by the spare parts for three years, but this request is not mentioned in any other document. Can you confirm if spare parts are requested or not?

R5: Point 1.3 of the Draft Contract should not be considered and will be corrected at the moment of signature of the contract. Please refer to point 1.3 of the Instructions to tenderers which states that it is "not applicable".

Q6: About implementation period of tasks, we noticed that there are some divergent information: in the Instructions to tenderer, point 2 – timetable, you state that signature of the contract will be on 18th July 2016. The Draft Contract states that

the implementation period of tasks shall run from 1 June 2016 to 1 September 2016. Could you please confirm that the period of supply and implementation will last 90 calendar days and that the period will run from the date of last signature (not from 1 June 2016 to 1 September 2016)?

R6: The valid reference for the commencement order is art. 18.1 of the Special Conditions which states that "The implementation of the tasks shall start at the last signature of the contract by both parties" and for the implementation period is art. 19.1 of the Special Conditions which states that " The implementation period of tasks shall be for 90 days from the date of the last signature of the contract by both parties". The timetable in the Instructions to tenderers is indicative. The dates as in art. 1.1 of the Draft Contract should not be considered.

Q7: Technical specifications referred to item 3 (Laptop workstation) - Could you specify the screen size of laptops?

R7: This was not specified but if we consider look at the specifications for the keyboard, the minimum size would be 15.6 inch

Q8: Technical specifications referred to item 3 (Laptop workstation) and item 4 (Desktop Workstation)- Could you confirm that Microsoft Office Suite is not requested for the devices supplied?

R8: I confirm that Microsoft Office Suite is not requested

Q9: Technical specifications referred to item 5 (Gis Server) - We kindly ask you to specify if the Server must be rackable or in tower mode.

R9: It must be rackable

Q10:Can you please confirm, that Mid Resolution Satellite Images need be supplied for the whole country of Rwanda (measuring 26 338 km²), if the required High Resolution Satellite Images (3 years subscription for cloud-hosted service) are also to be supplied for the whole country of Rwanda (measuring 26 338 km²)

R10: Images for both high and mid resolution is for the whole country

Q11: We are established in Rwanda, which is an ACP State. However the ArcGIS Software and some Satellite images do originate in the USA and we have to procure them from there.Can you please clarify, we are allowed to offer such products originating from the USA?

R11: products supplied under a procurement contract funded under the European Development Funds must originate from an eligible country as designated by the relevant Instrument. Refer to ACP-EC Partnership Agreement, laid down in

Annex IV to the latter Agreement as revised by DECISION No 1/2014 OF THE ACP-EU COUNCIL OF MINISTERS of 20 June 2014 (2014/428/EU) as well as annex A.2.a – Eligibility Programs 2014-2020 available under the EuropeAid website (link : <http://ec.europa.eu/europeaid/prag/annexes.do?chapterTitleCode=A>)

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